

# RezNet News

The **Frost Residence, Sutherland Residence Village** and Information Technology Services work jointly to provide network connectivity in each bedroom providing email and Internet access 24 hours a day, 7 days a week. The RezNet service is included in your residence fees so take advantage of the opportunity to use it. Listed below is information for you to consider before arriving.

## **How soon can I get connected to RezNet?**

If your computer is RezNet ready you could be sending emails home the day you move-in. There will be a self-install guide, RezNet cable and a Policies & Procedures document on your desk. Ethernet Cord/Cable is provided at Frost Residence. ***Students are required to bring their own cable at Sutherland Residence Village.***

## **How can I get help with my RezNet connection?**

RezNet volunteers (students living in residence) will be hired to assist students with initial RezNet set-up and network problems. Each resident may access up to ½ hour installation/set-up time arranged by appointment only.

## **What are the minimum system requirements for RezNet?**

Please refer to the Residence Student Handbook under the Residential Network (RezNet) section.

## **Do I have an Ethernet card in my computer?**

Check the back of the computer for a square jack similar to but larger than what a phone cord plugs into. You may have two jacks if you have used this computer for a dial-up connection (modem). If the phone cord will fit in the jack it is a modem, if it does not it is an Ethernet card. ***IF YOU DO NOT HAVE AN ETHERNET CARD, WE ENCOURAGE YOU TO PURCHASE ONE BEFORE ARRIVING.***

## **What shall I do if I own a laptop computer?**

Laptop computers are supported under RezNet. If needed you must purchase an Ethernet card and have it installed prior to arriving at residence (most computer stores will install cards for free). We do not stock or install Ethernet cards for laptops.

## **What if I own a MAC?**

Mac owners are able to use RezNet but we cannot install Ethernet cards, configure network settings or troubleshoot any problems.

## **What software do I need for RezNet?**

Students MUST bring their operating system CD-ROM (Windows XP or Vista), **Anti-Virus Software**. The College does not provide software (i.e. Microsoft Office, Wordperfect, ArcView).

## **What if my computer did not come with an operating system CD-ROM?**

Many computer manufacturers (i.e. Dell, HP, Compaq) supply the necessary files on the computer instead of a CD-ROM.

## **Can I access my Fleming computer account from RezNet?**

Yes. You may transfer files between your RezNet computer and school computer account using the Student Portal. Instructions will be provided upon arrival.

## **Is anything blocked on RezNet?**

RezNet reserves the right to limit Internet resource hogging applications (i.e. WinMX, KaZaA, etc.) should these programs effect the overall enjoyment of RezNet services for all users. RezNet is intended primarily for academic-related usage.

## **What happens if I detect a virus?**

Generally antivirus software is equipped to stop the infection of your computer before it happens and/or remove a virus that has already infected your computer. If this is not the case, please unplug your computer from RezNet to prevent your computer from infecting others and then contact the RezNet office for advice on how to proceed.

## **How can I get more information about RezNet?**

In the Residence Student Handbook or by email [RezNet@flemingc.on.ca](mailto:RezNet@flemingc.on.ca).

## **How can I get involved with RezNet?**

See the RezNet Volunteer Position, email or call for more information. In previous years students have benefited greatly from their experiences as a volunteer.

We hope this information will assist you in making the decision to use this service. Please contact us if you require further information about RezNet.

**STUDENTS MUST READ THE RezNet POLICIES & PROCEDURES DOCUMENT**